Surcharges

November 2026

Administrative Surcharges	Description	Charge
Volumetric Ratio	Volume (L x W x H / 5000 = cm^3)	**5000:1**
Goods In Transit Insurance (UK)	Cover for goods in transit within the UK.	**2% of goods value (min. £15.00)**
Goods In Transit Insurance (Int'l)	Cover for goods in transit internationally.	**3% of goods value (min. £25.00)**
Address Correction	Charge incurred when address needs to be amended after the point of booking.	**£15.00**
Shipment On Hold (per day)	Charge incurred when consignment is on hold / stored at depot longer than 1 working day. Maximum hold period of 3 months, thereafter consignment will be returned and tariff charge applied.	**£0.40 / kg (minimum £1.65)**
Pallet On Hold (per week)	Charge incurred when a pallet is on hold / stored at depot longer than 1 working day.	**£10.00**
Cancelled Booking	Cancelled booking administration charge.	**£2.00**

Customs Surcharges	Description	Charge
NES Customs Entry	Customs entry charge for high value items exporting from the UK.	**£10.00**
Free Domicile (DDP — Delivered Duty Paid)	Duties and taxes billed to the shipper rather than the consignee.	**£20.00**
Shipping Invoice Generation	Charge incurred per customs commodity data line entry raised on your behalf.	**£1.00 per customs line entry**

Packing Surcharges	Description	Charge
Bubble Wrap	Supply bubble wrap and secure items for transit or storage.	**£2.50**
Small Packing Box	Supply cardboard box (A4) and secure items for transit or storage.	**£5.00**
Medium Packing Box	Supply cardboard box (46 x 32 x 32cm) and secure items for transit or storage.	**£7.50**
Large Packing Box	Supply cardboard box (48 x 48 x 48cm) and secure items for transit or storage.	**£10.00**
DG (Dangerous Goods) Packing Box	Supply regulatory DG packing box to secure items for transit.	**£25.00**
EQ (Excepted Quantities) Packing Label	Supply and adhere designated EQ label for small regulated volumes of dangerous goods.	**£12.00**
LQ (Limited Quantities) Packing Label	Supply and adhere designated LQ label for small regulated volumes of hazardous goods.	**£16.00**
ID8000 (Consumer Commodities) Packing Label	Supply and adhere designated ID8000 label for items such as perfumes, aerosols and nail varnish.	**£38.00**
Lithium-Ion Surcharge	Battery powered devices in certain quantities may be liable to a surcharge.	**£35.00**

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Transportation Surcharges	Description	Charge
Non-Conveyable / Manual Handling	Charge incurred per individual package that cannot be processed via mechanical sortation system.	**£25.00**
Oversized Piece	Applicable to individual items where the longest side exceeds 100cm or the second longest side exceeds 80cm.	**£30.00**
Overweight Piece (30kg)	Applicable to individual items weighing 30kg in dead weight or volume weight, whichever is greater.	**£30.00**
Overweight Piece (70kg)	Applicable to individual items weighing 70kg in dead weight or volume weight, whichever is greater.	**£70.00**
Remote Areas Surcharge	Applicable to certain country destinations due to their remote location.	**£35.00**
Highland / Islands Surcharge	Applicable to certain destinations due to their remote location.	**£35.00**
Restricted Destinations Surcharge	Covers the exceptional handling required to service destinations that are subject to trade restrictions imposed by the United Nations Security Council. Applies to Central Africa, Democratic Republic of Congo*, Iran, Iraq*, Libya*, North Korea, Somalia*, Syria* and Yemen*.	**£4.00 / kg (minimum £40.00)**
Elevated Risk Surcharge	Covers additional security handling measures in countries that are in continuous threat of war, civil unrest or threats of terrorism. Applies to Afghanistan, Bahrain, Bangladesh, Burkina Faso, Democratic Republic of Congo*, Egypt, Haiti, Iraq*, Israel, Jordan, Kuwait, Lebanon, Libya*, Mali, Nepal, Oman, Pakistan, Qatar, Saudi Arabia, Somalia*, Sri Lanka, Sudan, Syria*, UAE, Ukraine, Venezuela and Yemen*.	**£4.00 / kg (minimum £40.00)**
Re-Delivery	Subject to weight restrictions.	**£15.00**
Re-Direction	Subject to weight of consignment and location of new delivery address.	**POA**
Failed Collection	Charge incurred when collection has been attempted as requested, but goods are not available.	**£15.00**
Waiting Time	Charge incurred if driver is required to wait in excess of usual delivery parameters.	**£0.50 / minute**
Loading / Unloading Time	Charge incurred where special handling is required to load, unload or deliver the goods.	**£0.50 / minute**
Congestion Charge	Charge incurred for dedicated vehicles originating from, or terminating in, the London CC postcodes (Sameday).	**£15.00**
HGV	To ensure high volumes can be supported through networks.	**£0.22 per consignment**
Fuel Variability Surcharge — International	Flucuation in global fuel prices.	**49.50%**
Fuel Variability Surcharge — UK Domestic	Flucuation in global fuel prices.	**39.75%**
Fuel Variability Surcharge — eCommerce Services	Flucuation in global fuel prices.	**6.00%**

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Temporary Surcharges	Description	Charge
Demand Surcharge — International (EU)	To ensure operational continuity during periods of high demand.	**£0.75/ kg**
Demand Surcharge — International (ROW)	To ensure operational continuity during periods of high demand.	**£1.45 / kg**
Demand Surcharge — UK Overnight	To ensure operational continuity during periods of high demand.	**£0.50 / kg**
Demand Surcharge — UK Sameday	To ensure operational continuity during periods of high demand.	**£0.50 Per booking**

Where a destination is subject to Restricted Destinations and Elevated Risk surcharges, both charges will apply per consignment.
For DDP shipments, a deferment charge applies at the greater of 10% of duties/taxes advanced or £16.00 (excl. VAT), to cover credit risk on liabilities paid prior to invoice. If you wish to use your own deferment account, please contact your AAS account manager. In each case where the selected billing option indicates payment is to be charged, at first, to the receiver or any third party, AAS will (without prejudice to the shipper's contractual liability for payment), first demand payment of the relevant amount from the receiver and/or the third party. If the amount in question is not immediately paid to AAS in full by any of the above parties, the amount will be payable by the shipper on first written demand. All business is undertaken according to our standard trading conditions. All consignments are subject to the surcharges quoted in this fact sheet. Copies of both documents are available upon request or can be downloaded from our website: www.associatedair.co.uk